

QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONSCOMPANY NAME SCANA Communications, Inc.QUARTER / YEAR 3rd / 2010

MONTH:	<u>Jul</u>	<u>Aug</u>	<u>Sep</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
New Service Applications Held over 30 Days	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>0</u>	<u>0</u>	<u>0</u>
Customer Out of Service Clearing Times (%)	<u>0</u>	<u>0</u>	<u>0</u>
New Installs and Re-Installs Completed w/in 5 Days (%)	<u>0</u>	<u>0</u>	<u>0</u>
Commitments Fulfilled (%)	<u>0</u>	<u>0</u>	<u>0</u>
Number of Lifeline Customers	<u>0</u>	<u>0</u>	<u>0</u>

Comments / Explanations: No Low Bandwidth CustomersPreparer's Name: Jeffrey C. ClyburnPhone and Email: 803-217-8817jclyburn@scana.com

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